



Case Management Services Offered to Major Renewable Energy Projects in Tasmania

October 2024

Standard Proponent Services

Guidance for proponents navigating the initial stages of the project approval process. Services include:

- Initial consultation and guidance: General advice on the Tasmanian regulatory landscape, including a high-level overview of approval requirements and timelines.
- Coordination of early engagement: Assistance with identifying and engaging with relevant local councils, landowners, and community stakeholders.
- Facilitation of relevant resources to help proponents understand statutory requirements and prepare the necessary documentation for the approval process.

Proponent Coordination Service (Enhanced Support)

This tier includes all feasibility services, plus more detailed coordination efforts to guide proponents through the pre-assessment and assessment stages of their projects:

- Dedicated Case Management Officer: Proponents are assigned a Case Management Officer who serves as the primary point of contact throughout the approval process.
- Regulatory mapping and project milestones: Tailored advice on navigating the specific regulatory approvals required for the project, along with a clear roadmap for meeting key milestones.
- Cross-agency facilitation: The Case Management Officer will coordinate across various agencies to streamline communication and reduce delays.

Full Case Management Service (REAP Pilot Program)

This tier is currently available to select projects under the REAP pilot program. It includes all standard and enhanced services, as well as:

- Comprehensive project oversight: End-to-end support from pre-approval to post-assessment, ensuring consistency and clarity across the entire approval pathway.



- Issue resolution support: The Case Management Team facilitates resolution of project-specific challenges, including addressing regulatory barriers, and responding to any information requests or clarifications from involved agencies.

Pilot projects will provide feedback on their experience with the REAP service as part of its evaluation. This input will be essential in refining and improving the service for future projects.

