

Energy Bill Relief for Embedded Networks 2023

APPLICATION FORM



The Energy Bill Relief program will assist eligible customers that access electricity for their **principal place of residence** via an embedded network. This includes caravan parks and retirement villages, where residents are billed separately for their electricity use.

If you receive your electricity bill from Aurora, 1st Energy, Momentum, CovaU or Energy Locals, you do not need to apply through this form – your payment will be automatically applied to your bill.

The Australian and Tasmanian Government in collaboration will be providing a \$250 payment to eligible customers residing in embedded networks in both the 2023-24 and 2024-25 financial years. It is intended that you will not need to take any action to apply for the \$250 payment for 2024-25, as we will check your ongoing eligibility through Services Australia, if you consent to the sharing of that information below.

To receive the Energy Bill Relief payment you must:

- **access electricity via an embedded network; and**
- **be an eligible concession holder on 1 July 2023.**

Only one Energy Bill Relief payment will be made per residence.

If you need assistance, please phone (03) 6166 4444 Monday to Friday, 9am to 5pm.

Applicant Details (must match the details on the concession card)

Ms Mrs Miss Mr Other

First name			
Last name			
Middle name			
Unit/Site number			
Residential address			
Suburb		Postcode	
Phone number			
Email			

Postal address (if different to above)			
Suburb		Postcode	

Bank Account Details (for payment directly into your account, please ensure accurate details are provided to ensure payments can be made promptly)

Name of bank account holder			
Bank account BSB number		Bank account number	

My principal place of residence is in a...

<input type="checkbox"/>	Retirement Village – Name
<input type="checkbox"/>	Caravan Park – Name
<input type="checkbox"/>	Other where I am billed separately for my electricity use (please provide details)

Centrelink Customer Reference Number (CRN). You need to provide your Centrelink CRN to allow us to check your eligibility for the Energy Bill Relief program. This can be found on your eligible card or on correspondence from Services Australia regarding your eligible card or criteria.

Centrelink CRN	
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You need to attach clear copies of all of the following documents or have Service Tasmania sight these in person.

1. One of the following eligible Concession Cards or criteria:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Family Tax Benefit A or B
- Commonwealth Seniors Health Card
- DVA Gold Card
- Carer's Allowance
- ImmiCard (Bridging Visa E)

2. One of the following methods to Prove your Address

A copy of a document that shows your principal place of residence, such as:

- phone bill
- drivers licence
- bank statement

3. Proof of payment for electricity

A **recent** receipt indicating a metered electricity supply at your principal place of residence.

Declaration

Right to Information

The information you provide to the Department of State Growth and the details of assistance may be subject to requests for public disclosure under the *Right to Information Act 2009*.

You are providing personal information to the Department of State Growth, which will manage that information in accordance with the *Personal Information Protection Act 2004*. The personal information collected here will be used by the Department for the purposes of assessing your application and related activities, including verifying the evidence you provide with this application. Failure to provide this information may result in your application not being assessed or records not being properly maintained. The Department may also use the information for related purposes, or disclose it to third parties in circumstances allowed for by law. You have the right to access your personal information by request to the Department and you may be charged a fee for this service.

I declare that

- All the details supplied in this form are correct.
- Neither I nor any other member of my household have applied for or received the Energy Bill Relief payment for 2023 or for any other residential address.

Signature of applicant		Date	
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Centrelink Confirmation eServices (CCeS)

I, _____(name) authorise:

- the Tasmanian Department of State Growth to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my Centrelink or Department of Veterans' Affairs customer details and concession card status to enable the business to determine if I qualify for a concession, rebate or service.
- Services Australia to provide the results of that enquiry to the Tasmanian Department of State Growth

I understand that:

- Services Australia will disclose personal information to the Tasmanian Department of State Growth including my name/address/payment type/payment status and concession card type and status to confirm my eligibility for the Energy Bill Relief payment.
- this consent, once signed, remains valid while I am a customer of the Tasmanian Department of State Growth unless I withdraw it by contacting the Tasmanian Department of State Growth or Services Australia. I can get proof of my circumstances or details from Services Australia and provide it to the Tasmanian Department of State Growth so they can determine my eligibility for the Energy Bill Relief payment.

• if I withdraw my consent or don't alternatively provide proof of my circumstances or details, I may not be eligible for the Energy Bill Relief payment provided by the Tasmanian Department of State Growth.

- Yes - I understand and consent to CCEs being used to check my eligibility.
- No – I do not consent to CCEs being used to check my eligibility and will get proof of my circumstances or details from Services Australia and provide it to the Tasmanian Department of State Growth so they can determine my eligibility for the Energy Bill Relief payment. I understand this may result in my application taking longer to process and that the 2024-25 payment will not be able to be made until I provide the same proof again in 2024-25.

Signature of applicant		Date	
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What you need to do next

Either take this form into your local Services Tasmania branch for a staff member to enter the details and sign your relevant documentation on behalf of the Department of State Growth; or

Send this form and copies of your documents to: Department of State Growth, Attention: ReCFIT Concessions Team, GPO Box 536, HOBART TAS 7001

Timing of payments

Please allow up to 15 business days for the payment to be made into your nominated account.

OFFICE USE ONLY

I have sighted and/or confirmed:

Yes	No	
<input type="checkbox"/>	<input type="checkbox"/>	Bank details completed (6 digit BSB, account number)
<input type="checkbox"/>	<input type="checkbox"/>	Customer's Centrelink/Services Australia CRN is recorded
<input type="checkbox"/>	<input type="checkbox"/>	Customer's eligible concession card or benefit
<input type="checkbox"/>	<input type="checkbox"/>	Customer's proof of address
<input type="checkbox"/>	<input type="checkbox"/>	A recent electricity bill for the customer

Customer Concession Type (tick one):

<input type="checkbox"/>	Services Australia or DVA Pensioner Concession Card
<input type="checkbox"/>	Services Australia Health Care Card
<input type="checkbox"/>	Family Tax Benefit A or B
<input type="checkbox"/>	Commonwealth Seniors Health Care Card
<input type="checkbox"/>	DVA Gold Card
<input type="checkbox"/>	Carer's Allowance
<input type="checkbox"/>	ImmiCard (Bridging Visa E)

Form signing

Yes	No	
<input type="checkbox"/>	<input type="checkbox"/>	Right to information (application cannot proceed)
<input type="checkbox"/>	<input type="checkbox"/>	Centrelink Confirmation eServices (application can proceed)